

Open for business, just not business as usual

We at Custom Roof Ltd view the health and safety of our employees and our customers as our highest priority.

In this rapidly changing situation, we are doing all we can to mitigate the impact of COVID-19 on our business. It has been confirmed that "construction works" are to be permitted under Level 3 conditions (with strict distancing, hygiene and other safety and administration requirements).

We are continuously taking steps to ensure we mitigate any exposure risks to help protect our teams and your families from COVID-19. There are several ways we are attempting to minimise any risk:



We're implementing contactless business activities which comply with social distancing rules on site; for example, a minimum of 1m will be maintained between our workers (and 2m between public / customers), limited site access with signed entry and generally keeping any engagement as brief as possible.



Practising good hygiene at all our sites and wherever our employees may go; such as thoroughly cleaning the area, hands, vehicles and equipment after the visit. All workers have their own personal hygiene supplies.



Appropriate medical clearance and testing for potential and actual cases of exposure to COVID-19. All staff have completed a Level 3 Covid-19 'Return to Work' Health Status Declaration. This ensures all workers entering Custom Roof site do not pose a Covid-19 risk.



Constant monitoring of New Zealand government and medical requirements and recommendations.



Providing regular updates and education to our teams as needed.

We also need your help

In order to take every precaution to ensure the safety and health of our employees and your family we also need your help by implementing the following:

- If you or any member of your family are unwell, suspected as having the COVID-19 virus or you are notified of a confirmed case, please notify us within 12 hours or as soon as possible after you become aware of such information.
- Notify us immediately if you (or your family) have recently returned from overseas travel. Please ensure they self-isolate for a minimum 14 days in accordance with the recent government directions; we will not visit any site where there is a person in self-isolation.
- Where possible please consider using digital solutions to communicate and interact with our team; and
- When our installation team arrive please ensure you are aware of the social distancing protocol as advised by the New Zealand government.

Please understand that last minute changes may be required due to the evolving COVID-19 situation.

How we're uniting against COVID-19



Wash your hands – Wash often. Use soap. 20 seconds. Then dry. This kills the virus by bursting its protective bubble. Don't touch your eyes, nose or mouth if your hands are not clean.



Cleaning surfaces – Now's a good time to be extra vigilant when cleaning, clean and disinfect frequently touched surfaces and objects.



2^m



2^m



2^m



Social distancing – Keep a 2 metre distance from people at all times.

Thank you for your continued support and trust as we manage through this time together.